



**DEPARTMENT OF THE ARMY**  
HEADQUARTERS UNITED STATES ARMY SIGNAL CENTER OF EXCELLENCE  
AND FORT GORDON  
506 CHAMBERLAIN AVENUE  
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ATZH-CG

MEMORANDUM FOR ALL MILITARY AND CIVILIAN PERSONNEL

SUBJECT: Commanding General's Policy Memorandum No. 18 - Right of Soldiers to Present Complaints or Request Assistance from the Inspector General (IG)

1. Reference: AR 20-1, IG Activities and Procedures, 29 November 2010.
2. All Soldiers have the right to request IG assistance and to report perceived fraud, waste, and abuse.
3. Soldiers should consider whether concerns can be addressed more quickly by an immediate supervisor, but are not required to do so before visiting the IG. Although permission is required to be absent during duty hours, there is no requirement to tell others about a visit to the IG. Soldiers may contact the Senior Commander's IG located in Bldg 33800 (Chamberlain Ave and Rice Rd) or call (706) 791-4565. Information for other Department of Defense (DoD) IG offices is available at [www.signal.army.mil/ig](http://www.signal.army.mil/ig).
4. **Reprisal.** DoD personnel are prohibited from taking any disciplinary or adverse action that restricts a Soldier from filing a complaint, seeking assistance, or cooperating with the IG. However, if Soldiers lie or knowingly make false accusations to the IG, they are subject to disciplinary action.
5. **Confidentiality.** Per AR 20-1, paragraph 1-12, the IG has a duty to protect confidentiality to the maximum extent possible. These protected communications are particularly true when it is specifically requested by persons who ask the IG for help, make a complaint, give evidence, contact or assist an IG during an inspection or investigation, or otherwise interact with an IG. However, confidentiality is not guaranteed.
6. AR 20-1, paragraph 6-1 directs posting of these rights, signed by the commander, in all commands throughout the Army.

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ALAN R. LYNN  
Major General, USA  
Commanding